PetroBonus <sup>™</sup> Complaint Form (Customer copy)		
Serial No.		
Date:		
Member Name:		-orm
Petro Card Number: \( \frac{7}{2}  \frac{4}{1} \\  \qqq   \qqq \qqq \qqq \qqq \qqq \qqq \qqq \q		plaint I
Options for complaint category (Please tick the appropriate boxes)		t ths Com
☐ Lost Card (Please pay Rs.50 only)	e e	ubmi
☐ Change of address	ıp her	s nok
<ul> <li>Pin blocked (Please enclose the Card in the attached envelope)</li> </ul>	Please tear and fold flap here	ot when
<ul> <li>Replacement of damaged card (Please enclose the Card in the attached envelope)</li> </ul>	tear and	d receip
☐ Rewards not received	ease	erate
☐ Petromiles statement not received	곱	e ger
☐ Other (Please attach all the details in an additional letter)		achine
I hereby authorize BPCL to send the card to the dealer and deduct Rs from my Petro Card* for sale of		Please remember to ask for a machine generated receipt when you submit ths Complaint Form
Member Signature:		nember to
For office use:		se ren
ROC No. L Batch No. L		Plea
TID No. [S <sub>1</sub> A <sub>1</sub>   1   1   1   1   1   1   1   1   1		
Received Rs		
Dealer seal & signature:		

\*Only in case where the dealer needs to receive the money for sale of fuel, which can not be transacted on the Petro Card since it is blocked.

PetroBonus <sup>™</sup> Complaint Form (Merchant copy)
Serial No. Date: Land Land Land Land Land Land Land Land
Member Name:
Petro Card Number: \[ \frac{7}{2} \cdot \frac{4}{1}  \qqq             \qu
Customer Account Number: C A L L L L L L L L L L L L L L L L L L
Date of Birth: LILL LILL LILL LILL LILL LILL LILL LI
Mother's Maiden Name:
Address:
Pincode:
Telephone Number: Mobile: Mobile:
Email ID:@
Options for complaint category (Please tick the appropriate boxes)
□ Lost Card (Please pay Rs.50 only)
□ Change of address
☐ Pin blocked (Please enclose the Card in the attached envelope)
☐ Replacement of damaged card (Please enclose the Card in the attached envelope)
Rewards not received
□ Petromiles statement not received
Other (Please attach all the details in an additional letter)
I hereby authorize BPCL to send the card to the dealer and deduct Rs from my Petro Card* for sale of
Member Signature:
For office use:
ROC No. L Batch No. L TID No. SA. TID No.
Received Rs Dealer seal & signature:

<sup>\*</sup>Only in case where the dealer needs to receive the money for sale of fuel, which can not be transacted on the Petro Card since it is blocked.